

Eric Wienke

UX Leader with expertise in user-centered design, design strategy, systems, and operations with a focus on enterprise software.

San Francisco, CA 94112
(415) 233-6968
ewienke@gmail.com
Portfolio: ericwienke.com

EXPERIENCE

Cisco — *Product Design Leader, Common Experiences*

8/2023 - Now

- Leading a team of designers, engineers, and strategists to unify the user experience across internal and external applications running on the Cisco Observability platform.
- Spearheading the transition to a new Cisco design system.
- Developed a prototyping platform to accelerate prototype generation for user testing and proof-of-concept generation.

Cisco AppDynamics — *Director of Product Design*

12/2020 - 8/2023

- Led a large (40+) multi-geo design org in the full-stack observability space.
- Expanded the role of design to include platform design for multi-product platform suite.

Cisco AppDynamics — *Director of Design Technology*

8/2019 - 12/2020

- Led a team of design technologists, designers, and prototypers.
- Improved product design efficiency by 10x with tools, systems, and processes.
- Built reusable components to improve development time and consistency of UI.
- Established and led a cross-functional accessibility group.

Cisco AppDynamics — *Principal User Experience Designer*

1/2017 - 8/2019

- Led design for platform-wide flows and components.
- Designed Enterprise Monitoring Dashboard platform and editor.
- Built a design system from scratch.

Oracle — *Principal User Experience Designer*

8/2010 - 1/2017

- Led UX for Enterprise Project Portfolio Management software.
- Built enterprise-wide UX standards and patterns, cutting development costs and promoting consistency.

SKILLS

Team building and strategic vision planning and execution.

Expertise in user-centered design, design systems, platform design, and usability testing.

Design thinking, Information Architecture, rapid prototyping, agile design methods, and user research.

EDUCATION

M.A. Human Factors

2001 - 2005 University of South Dakota

All coursework completed (thesis pending).

B.A. Computer Science

1996 - 2000 University of South Dakota.

LANGUAGES

Fluent in English and German, intermediate Spanish.

- Modernized and simplified core user experience of Oracle Applications.

Oracle Canada — Usability Analyst / Senior Interaction Designer

11/2006 - 8/2010

- Principal designer for Governance, Risk, and Compliance business application suite.
- Conducted user research and evaluated software, resulting in 30% YOY revenue growth.
- Improved usability of various products with redesigns based on user research.

Oracle — Usability Engineer

8/2005 - 10/2006

- Improved usability of Oracle applications with usability tests and design suggestions.